As part of the Arthur J. Gallagher Crisis Resilience Solution, we offer online training through a partnership with RSM, a full service risk consulting and training development organisation. In addition to the Active Shooter and Situational Awareness online training included within the Solution package, Arthur J. Gallagher clients receive preferred rates for both off-the-shelf and personalised training materials from RSM.

We work in close partnership with RSM to bring about best in class services, allowing organisations to leverage our combined knowledge, skills, experiences and services to enhance the knowledge and skills of your management teams and staff, while significantly reducing individual and organisational risk exposure.

RSM draws on genuine subject matter expertise, gained through a combination of academic and direct operational knowledge and experience, as well as through the ability to access an impressive network of acknowledged leaders in specific subject fields, ensuring the training reflects best practice and is validated through application in the field.

Training Options

A selection of key training modules is listed overleaf; however there are many more available, as well as bespoke options, so please do get in touch to discuss your specific organisational training needs further.

RSM offers 'Cluster Training' options, allowing organisations the opportunity to select a number of courses to meet manager or staff learning awareness and competency requirements at a significantly reduced rate. Alternatively you may wish to take a 'Just in Time' strategy whereby training is used when an unfolding need arises in the lead up to an event to provide timely knowledge and skills.

In addition, RSM is a capacity building organization and has designed a full 'Train the Trainer of Methods of Instruction' program, assisting individuals and organisations in being able to take charge of the design, development, programming and delivery of training.
INDIVIDUAL AWARENESS AND COMPETENCY

RSM has developed a wide-ranging series of individual awareness and competency training designed for international travellers, as well as local staff, on safety, security and emergency management self-help topics. Courses include:

S:001 Safety & Security Awareness (condensed) aka Traveler Safety and Security
S:002 Workplace Bullying and Harassment
S:003 Active Shooter and Armed Aggressor Training
S:004 Workplace Violence and Active Shooter
S:005 Kidnap and Ransom Awareness and Survival
S:006A Female Safety and Security Preparedness | Universal [full version]
S:006B Female Safety and Security Preparedness | Universal [condensed version]
S:006C Female Safety and Security Preparedness | India Focused
S:007 Civil Disturbance Awareness and Response
S:008 Storms, Floods and Tsunamis
S:009 Earthquakes, Volcanoes, Forest Fires and Landslides
S:010 Hibernation and Evacuation Planning and Response
S:011 Hotel, Home and Office Fire Safety and Emergency response
S:012 International Ethics and Compliance
S:013 Pandemic Preparedness
S:014 First Aid Training (7 modules)
S:015 Suspect Letters and Devices (Bomb Threats)
S:016 Helicopter Safety and Security
S:017 Chemical, Biological, Radiological and Nuclear Threats
S:018 P.T.S.D (Post Traumatic Stress Disorder)
S:019 Identifying, Reporting and Managing Suspicious People and Vehicles
S:020 Acceptable Use Policy
S:021 Information and Operational Security Awareness

BUSINESS CONTINUITY MANAGEMENT

RSM has developed a comprehensive range of business continuity management courses designed to support executives and senior managers in preparing for, responding to and managing a critical or crisis event, and then recovering activities to a normalised operating state. The training is designed to be directly aligned to ISO 22301 (the cross-industry international standard for Business Continuity Management Systems (BCMS)), supporting organisations in building and operationalizing, their BCMS.

BC:001 Creating a ISO 22301 Compliant Business Continuity Management System
BC:002 Writing a ISO Compliant Corporate Business Continuity Management Plan
BC:003 Critical Event Planning: Looking Ahead to Predictable Risk Events
BC:004 Critical Incident Reporting (PPRs): For Crisis or Emergency Events
BC:005 Critical Incident Management (PPRs): Pre-Planned Response Protocols
BC:006 Natural Disaster Management and Business Continuity
BC:007 Kidnap and Ransom Business Contingency Management
BC:008 Fraud and Corruption Business Continuity Management
BC:009 Extortion, Intimidation and Coercion Business Continuity Management
BC:010 Detention, Arrest and Exit Denial Business Continuity Management
BC:011 Fatality and Repatriation Business Continuity Management
BC:012 Creating and Running Incident and Crisis Leadership Exercises
BC:013 Crisis Communications and the Media Business Continuity Management
BC:014 Pandemic, Epidemic and Infectious Disease Business Continuity Management
BC:015 Facility Business Continuity Management (specific to clients)
BC:016 Preparing for a BCMS (ISO 22301) 1,2 or 3rd Party Compliance Audit
BC:017 Managing Stakeholder Engagement - Business Continuity Management
BC:018 Contingency Planning and Incident (emergency) Management
BC:019 Civil Disturbance Business Continuity Management
BC:020 Mass Casualty Business Continuity Management
BC:021 The Gap Analysis and Risk Treatment Plan
BC:022 Information, Communications and Technology Disaster Recovery Plan (ICT DR Plan)
BC:024 CMT: The Incident Notification or SITREP
BC:025 CMT: The Transition Plan
BC:026 CMT: The Crisis Event Dossier and Journal
BC:027 Intimidation Incidents and Death Threat Management
BC:028 CMT-R&R: Incident Commander
BC:029 CMT-R&R: Human Resources
BC:030 CMT-R&R: Legal
BC:031 CMT-R&R: Corporate Communications
BC:032 CMT-R&R: Finance
BC:033 CMT-R&R: Health, Safety and Environmental (HSE)
BC:034 CMT-R&R: Information Technology (IT)
BC:035 CMT-R&R: Facilities
BC:036 CMT-R&R: Security
BC:037 CMT-R&R: Operations and Projects
BC:038 CMT-R&R: Business Management Teams and General Managers
BC:039 CMT-R&R: The Recorder
BC:040 The language of Business Continuity Management | A Glossary of Terms
BC:041 Security Requests for Proposal and Managing Security Providers
BC:042 Mass Casualty Events and Medical Evacuations
BC:043 Security Vulnerability Assessments
BC:044 Security Systems Design
BC:045 BCMS Tutorial - specific to an organization
SECURITY AND EMERGENCY MANAGEMENT

RSM has created a broad range of security and emergency management training, supporting both senior leaders, but more specifically field managers in understanding security concerns, implementing risk management practices, and responding to emergency events. Courses include:

SM:001 Developing Policies, Plans and Procedures: A Structured and Effective Approach
SM:002 Facility Safety and Security Management
SM:003 Hibernation, Relocation and Evacuation Management
SM:004 Setting Up A Safety and Security Management Team
SM:005 Travel Risk Management: Planning and Conducting Safe and Secure Travel
SM:006 Cyber and Information Security Management: Protecting Against Data Loss
SM:007 Bomb and IED Threats for Managers: Managing Explosive Threats
SM:008 Intelligence and Threat Management: Gathering, Analyzing and Actioning Information
SM:009 Event Safety and Security Management: Planning, Attending or Conducting Events
SM:010 The Importance of Duty of Care
SM:011 Facility Emergency Lockdown Protocols
SM:012 Security Focal Point: Establishing Expectations and Standards
SM:013 Logistics and Convoy Planning and Security Services Management
SM:014 Close Protection Planning and Security Services Management
SM:015 Understanding Threats and Impacts for Leaders
SM:016 Critical Incident Verbal Reporting
SM:017 Cordon and Incident Control Point Management
SM:018 Facility Emergency Lockdown Protocols
SM:019 Hotel and Guesthouse Selection Strategies

DRIVER SAFETY AND SECURITY TRAINING

DT:001 Driver Safety and Security Awareness Training (11 modules)
DT:002 Driver Safety and Security Module - Security Training
DT:003 Evaluating Driver Performance, Behavior and Standards
DT:004 Driver and Fleet Management: Standards, Training and Processes

HEALTH, SAFETY AND THE ENVIRONMENT

HSE:001 Health and Safety: The Risk Management Process
HSE:002 Health and Safety: Confined Space Rescue
HSE:003 Health and Safety: Radioactive Source Control and Emergency Response Management
HSE:004 Health and Safety: Environmental Spills and Hazards Management
HSE:005 Root Cause Investigation Process
HSE:006 Incident Reporting

INDUSTRY SPECIFIC TRAINING

IS:001 Maritime and Oil Platform Security
IS:002 Oil Field and Pipeline Security Management
IS:003 Refinery and Production Facility Security Management
IS:004 Gas and Retail Station Security Management
IS:005 Voluntary Principles and Human Rights
IS:006 Operations Security Management: North Africa Operating Environment
IS:007 Active Shooter and Armed Aggressor Training for School Teachers
IS:008 Safety and Security Training for School Bus Drivers
IS:009 Travel and Study Abroad Safety and Security for Students
IS:010 Female Safety and Security Preparedness | Student Travel Abroad
IS:011 Country Specific Briefings (Tailored Courses Only)
IS:012 Student Study Abroad Safety and Security Awareness
IS:013 Church Mission Safety and Security Awareness

SECURITY MANAGEMENT AND GUARD FORCE INSTRUCTIONAL COURSES

GFM-01 Guard Force Management: Mission and Goals
GFM-02 Security Leadership
GFM-03 Security Organization: Roles and Responsibilities
GFM-04 Guard Force: Roles and Responsibilities
GFM-05 Understanding, Assessing and Managing Risks
GFM-06 Professional Standards for Security Organizations
GFM-07 Policies, Plans and Protocols
GFM-08 Effective Reporting and Communications
GFM-09 Integrated and Enabling Technologies
GFM-10 The Use of Force and Protecting Human Rights
GFM-11 Information Security
GFM-12 Raising Safety and Security Awareness
GFM-13 Investigations Management
GFM-14 The Awareness and Competency Program
GFM-15 Performance Management
GFM-15a Auditing and Compliance Checks
GFM-15b Staff Evaluation Reporting
GFM-15c Meeting Minute Record Keeping
GFM-15d Discipline Management and Reports
GFM-15e Observation and Non Conformity Reports and Log
GFM-016 Sexual Harassment Guidelines
GFM-017 Alcohol and Drug Management
GFM-018 The Risk Register
GF-EM-01 Security Organizations and Emergency Management
GF-EM-02 The Guard Force and Fire Safety
GF-EM-03 Injuries, Accidents and Casualty Management
GF-EM-04 Quick Reaction Forces
GF-EM-05 Cordonning and Incident Management
GF-IN-06 Functional Tasks: Access Controls
GF-IN-07 Functional Tasks: Parking and Route Controls
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For more information:

Please contact your usual Arthur J. Gallagher Account Executive, crisis-resilience@aig.com or:

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To get a sense of how the training looks, feels and sounds, go to: http://vimeopro.com/rsmanimation/rsm-marketing